



The Corrections Innovation Leader

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GTL Releases Mobile Website, Application and Text Alert Program to Improve User Experience

Reston, Va. – Global Tel*Link (GTL), the leading provider of correctional technology solutions, announces the release of its new ConnectNetwork™ mobile site and downloadable payment applications for both iOS and Android smartphone customers. The no-cost downloadable applications and mobile version of the website are designed to maximize the ease of use for GTL’s customers using smart phones and tablets who currently use GTL’s ConnectNetwork™ website. By expanding the number of payment channels, GTL customers can now more easily set up and manage their ConnectNetwork account, and fund AdvancePay™ prepaid phone, Inmate PIN Debit phone, and Inmate Trust accounts.

Well over half of GTL’s ConnectNetwork visits per month occur on tablets and mobile phones. The creation of the new mobile website will therefore improve the experience for all users, as its format is optimized for the smaller screens of mobile devices. Both the mobile site and the new app perform the same core functions as the original website, allowing family and friends of inmates to create and fund inmate telephone account as well as send money to an inmate’s trust account at a facility. Both the iOS and Android app are available at no cost to friends and family members.

In addition to the new mobile site and apps, GTL has also created a new text alert program, which sends a text message to alert GTL customers when their account has a low balance. The program, which is at the option of mobile subscribers, allows GTL account holders to ensure they have available funds in their account when an inmate or offender calls. With the new program, account holders can stay on top of their account balance and ensure they don’t miss a call due to insufficient funds.

To create or fund an account from a mobile device, go to www.connectnetwork.com or download the ConnectNetwork app from the iTunes App Store or Google Play Store. To sign up for mobile alerts, users can text the word “ADVANCE” to 91613 to enroll. Program details will be texted back to the subscriber, who can text their acceptance to confirm. For more information about GTL, please visit www.GTL.net.

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About Global Tel*Link

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 32 state departments of corrections, the District of Columbia, Puerto Rico, and 32 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out more about GTL, please visit our website www.gtl.net.